

Question: How is Taleo Proficiency priced?

Answer: The solution for a Taleo Proficiency Engagement is comprised of the following:

1. End User Activation annual fee based upon 6% of the contracted employee count.
2. Taleo Proficiency Developer annual fee of \$4,000 per developer.
3. Taleo Proficiency custom engagement for customized eLearning and knowledge transfer session(s).

Question: Is it based on Named users? If one person leaves do I have to buy another license/seat for their replacement?

Answer: No. The pricing per user is not based on named user; if one user leaves, the replacement can use that seat.

Question: What are the system requirements?

Answer: For the Developer:

- Microsoft XP
- Windows 2003 Server
- Windows Professional
- 256 Mgs RAM
- Pentium IV or higher processor

For the Player (browser client on Windows only):

- Microsoft Internet Explorer 6 or higher
- Firefox 2.0.0.7 or higher (Do It! mode not accessible currently)

Question: Will our content be available in our Learning Management System (LMS)?

Answer: Taleo Proficiency supports both SCORM 1.2 and 1.3, however, you should test content **prior** to purchasing. Taleo University provides integration services for an additional fee, however not all Learning Management Systems behave the same.

Question: What languages does it support?

Answer: The Taleo Proficiency Developer can be installed in English, French, German, Spanish, and Japanese with supporting template text. However, content can be created in: Chinese (simplified), Danish, German, English, Spanish, Spanish (Mexico), French, French (Canada), Italian, Japanese, Dutch, Norwegian, and Swedish.

Question: What does maintenance get you?

Answer: Maintenance not only provides updates on the Taleo Proficiency Developer, it also provides ongoing technical support.

Question: What is the current release for Taleo Proficiency?

Answer: The content is not tied to any specific Taleo version as training is customized. The Taleo Proficiency Developer version provided is release **9.1.0**.

For more information, contact your Taleo sales or services representative, email your inquiry to TU-registrar@taleo.com, visit Taleo University Campus at <http://www.taleo.com/customer/training>, or call 925.452.3633.